MESSAGE FROM THE CIO

We are introducing this DAF CIO Quarterly Newsletter to inform you on significant activities in our office and across the enterprise. Of course, we want to know what interests you, so if you have questions, recommendations, or if there are things you think we really need to get the word out on, please provide them via our feedback form (CAC enabled)!

This quarter I had the opportunity to visit our Airmen and Guardians at Osan, Kunsan, Yokota, Kadena, Andersen, and Hickam. I learned much about the unique missions sets in that expansive AOR and got to truly experience the "tyranny of distance," as well as the challenges they present to the warfighter. Across the AOR I saw great progress in replacing our end-of-life (EOL) equipment (our biggest driver of UX and cybersecurity) and unprecedented alignment between MAJCOM innovators and the enterprise to modernize infrastructure to best posture us to support the future fight.

The recently published DAF CIO strategy outlines our plans to accelerate change across six priority LOEs to modernize DAF Enterprise IT. We've begun work on implementation of the first 25 strategic objectives for FY23. The strategy and latest updates are available on our website: https://www.safcn.af.mil/

Over the past year, we've made substantial progress improving User Experience (UX) by streamlining Group Policy Objects (GPOs), simplifying our security environment, and upgrading 200,000 computer systems, with many more still trickling in with end of year funds. We've also upgraded circuits and EOL network equipment at multiple bases and fixed major UX issues with Outlook and Adobe. Our UX scores are up about 15 points since November of last year, and we recently pinned the rose on the 38th to operationalize UX and keep driving these scores higher. What's next? We've tested a new GPO approach that goes from 1900 policies down to 42, with huge UX benefits. Some lucky users are already experiencing a 200% improvement. This approach will start scaling enterprise wide in Jan 2023 so we can share the wealth with all.

More will be discussed at our quarterly CIO Jam in January. We encourage you to attend and engage!

Lauren Knausenberger, DAF CIO

UPCOMING EVENTS

CDAO CONNECT

Monthly meeting of DAF Data and AI Professionals

Follow the DAF CDAO LinkedIn for updates on future events

CIO JAM

Quarterly CIO All Call on January 24, 2023

DESIGN DAF COI

Monthly Community of Interest for DAF UX practitioners

Register for the COI

GET IN TOUCH

Send Us Your Feedback (CAC Enabled) | DAF CIO Sharepoint (CAC Enabled) | DAF CIO Website

Q422 KEY UPDATES

DAF CDAO JOINS SAF/CN!
The Department of the Air Force Chief Data & Artificial Intelligence Office (CDAO) is now part of SAF/CN! We are excited to welcome the CDAO with the new designation of SAF/CND.

CYBER CIVILIAN CAREER FIELD NAME CHANGE
The civilian Communications & Information career field was officially re-designated to the Cyberspace & Information Technology career field on 1 July 22.

GLOBAL FEDERATED USER DIRECTORY
On November 1, 2022, the DAF transitioned to the Global Federated User Directory (GFUD). The overall transition was a success for a majority of the users. GFUD was implemented in compliance with a DoD CIO mandate and increased our cyber security posture by reducing dormant accounts and the threats they posed to our information environment. As the instantiation of the DoD-wide Identity Control solution, these are the first steps to establishing our Zero Trust Environment.

DAF365 UPDATES
The suite of DAF365 applications, including Outlook, Teams and OneDrive are accessible from your personal laptop or desktop computer with just a CAC reader (no VPN!). Visit https://portal.apps.mil/ (CAC Enabled) from your device. Downloads from Outlook Web Access (OWA) to your personal device were recently enabled for non-CUI attachments.

Visit the DAF365 Hub (CAC Enabled) to stay informed on all the latest updates and for free training opportunities.

DoD CIO ANNUAL AWARD WINNERS
Congratulations to the DAF personnel that won at the DoD CIO level! The DAF was represented extremely well in this year's annual awards.

Winners
Rapid Capabilities Office Software Team, SAF/AQ
Customer Relationship Management MyFSS Team, AF/A1
Maj Robert Killian, NGB J6
Honorable Mentions
TSgt Brian Henson, 844 CS, AFDW
MSgt Sebastian Zelazny, 177 CF, ANG
Information Systems Flight, 10 MSS, USAFA

CIO LEADERSHIP

MS. LAUREN KNAUSENBERGER
Chief Information Officer

MR. WINSTON BEAUCHAMP
Deputy Chief Information Officer

MS. VENICE GOODWINE
Director, Enterprise IT

MAJ GEN JOHN OLSON
Chief Data & AI Officer

MR. J. AARON BISHOP
Chief Information Security Officer

MR. JASON 'JAY' BONCI
Chief Technology Officer

MR. L. COLT WHITTALL
Chief Experience Officer

MR. STUART WAGNER
Chief Transformation Officer

DAFITC 2022
Did you miss this year's DAFITC conference? Videos of the keynotes and panels are now available.

Aerospace Nation Podcast
CIO Lauren Knausenberger joined The Mitchell Institute's Aerospace Nation Podcast to discuss the future digital environment.

Air Force Signs Research Agreements with Cloud Providers
Director of Enterprise IT Venice Goodwine discussed the Race to the Cloud effort at the AFCEA Alamo ACE annual event.

GET IN TOUCH

Send Us Your Feedback (CAC Enabled) | DAF CIO SharePoint (CAC Enabled) | DAF CIO Website

TOOLS & TIPS

For Department of the Air Force IT Users

1 — DAF365 ANYWHERE

The suite of DAF365 applications, including Outlook, Teams and OneDrive are accessible from your personal computer with a CAC reader (no VPN!). Visit https://portal.apps.mil/ (CAC Enabled) from your device. Downloads from Outlook Web Access (OWA) to your personal device were recently enabled for non-CUI attachments.

2 — MICROSOFT FORMS

Microsoft Forms enables you to create simple web-based forms for invitations, feedback and other uses. For more, visit the DAF365 SharePoint Online Training Portal.

3 — BRING YOUR OWN APPROVED DEVICE

Access DAF365 including Teams and Outlook Web Access (OWA) from your approved mobile device. For more info, visit the BYOAD portal on the DAF365 Hub.

4 — PLANNER FOR TASK MANAGEMENT

Use Microsoft Planner Kanban boards to streamline your task management process and collaborate with your team in real time. Planner automatically visualizes task status into pie and bar charts with no setup required.

5 — DAF365 TRAINING OPPORTUNITIES

Register for free Trainings offered every Monday and Thursday via the DAF365 Training Portal. New trainings are always being added so check back frequently.

6 — DIGITAL UNIVERSITY

Digital U provides more than 12,000 free training courses to Airmen and Guardians. Offerings include UX Design, Agile Project Management, Software Development and many other critical digital skills.

7 — REDFORCE & DAF CDAO DATA FABRIC

Interested in leveraging DAF AI/ML capabilities? Join **redForce** which enables DoD community members through collaboration on emerging AI/ML needs within the DoD AI development cycle.

8 — WEEKLY REBOOTS, FASTER SYSTEMS

Many performance and stability problems can be resolved by regularly restarting your computer. Installation of some Windows updates can only be completed only after a full shutdown. In order to ensure pending updates are completed, regularly do a full reboot by choosing 'Restart' from the Power menu.

9 — TEAMS GUEST USERS

It is now possible for non-DoD users (those who do not hold CACs) to join our DAF365 Teams meetings. DAF365 users are also able to join Teams meetings generated by non-DoD users. In both instances, the attendee joins as an anonymous user (guest).

10 — USE OUTLOOK IN OFFLINE MODE

Using Outlook in offline mode can improve responsiveness of the app. Outlook offline mode can be toggled in the Send/Receive tab by clicking 'Work Offline.'